



What is a specialty pharmacy?

Your prescribed Takeda medication may require a **specialty pharmacy (SP)**.

A specialty pharmacy supplies medications to people with certain types of conditions. Medications dispensed by SPs can include injectables, infusions, and pills. The administration, storage, and distribution of medications dispensed by an SP are typically more complex than most prescription medications. SPs help properly store and distribute these specialized prescription medications.

Your Takeda Patient Support specialists can work with your SP to help fill your prescription and ship your treatment. Keep reading for more information about specialty pharmacies.

Frequently asked questions about specialty pharmacies



How can Takeda Patient Support help with my SP?

Your Takeda Patient Support specialists can work with your SP to help coordinate the shipment and delivery of your medication. They can also help with logistics. If you're traveling, they'll work with your SP to help make sure you keep getting your prescribed Takeda treatment.



Can I get all my medications from an SP?

Your SP only supplies certain types of medications. It may not carry your other prescribed treatments, so you may have to continue to use your regular pharmacy for them. Remember, it's important to let your healthcare provider and pharmacist know about any changes to the medications you take.



Who do I contact if I need help or have questions about my SP?

You can call your SP directly, or a Takeda Patient Support specialist may be able to answer your questions or work with your SP to get an answer for you. **Dedicated teams are available to assist you Monday through Friday with extended evening business hours.**

Takeda Patient Support provides **contact cards** that you can fill out with your SP's information and keep handy.
Call us to request one. Visit [TakedaPatientSupport.com](https://www.takeda.com/patient-support) for contact information.



If I can't afford my co-pay, is there help available?



If you have commercial insurance, you may be eligible for the **Takeda Patient Support Co-Pay Assistance Program**.



The Takeda Patient Support Co-Pay Assistance Program can help you save on your prescribed Takeda treatment.* To be eligible for this program, you must:

- 1 Be prescribed a Takeda treatment for a condition that is approved by the Food and Drug Administration (FDA) to treat.** This is called an “approved indication.” Ask your healthcare provider if you are not sure.
- 2 Have commercial insurance.** This includes Health Insurance Marketplace plans. Commercial insurance does not include Medicare, Medicaid, Veterans Affairs (VA), or other federal or state health plans.
- 3 Be enrolled in Takeda Patient Support.**

*IMPORTANT NOTICE: Takeda's Co-pay Assistance Program ("the Program") provides financial support for commercially insured patients who qualify for the Program. Participation in the Program and provision of financial support is subject to all Program terms and conditions, including but not limited to eligibility requirements, the Program maximum benefit per claim and the annual calendar year Program maximum ("Annual Program Maximum"). The Annual Program Maximum for your prescribed Takeda product can be found by visiting: <https://www.takedapatientupport.com/copay>. By enrolling in the Program, you agree that the Program is intended solely for the benefit of you—not health plans and/or their partners. Further, you agree to comply with all applicable requirements of your health plan. The Program cannot be used if the patient is a beneficiary of, or any part of the prescription is covered by: 1) any federal, state, or government-funded healthcare program (Medicare, Medicare Advantage, Medicaid, TRICARE, etc.), including a state pharmaceutical assistance program (the Federal Employees Health Benefit (FEHB) Program is not a government-funded healthcare program for the purpose of this offer), 2) the Medicare Prescription Drug Program (Part D), or if the patient is currently in the coverage gap, or 3) insurance that is paying the entire cost of the prescription. No claim for reimbursement of the out-of-pocket expense amount covered by the Program shall be submitted to any third-party payer, whether public or private. Some health plans have established programs referred to as 'co-pay maximizer' programs. A co-pay maximizer program is one in which the amount of a patient's out-of-pocket costs is adjusted to reflect the availability of support offered by a manufacturer's co-pay assistance program. If you are enrolled in a co-pay maximizer program, your Annual Program Maximum may vary over time to ensure the program funds are used for your benefit (for the benefit of the patient). Takeda also reserves the right to reduce or eliminate the co-pay assistance available to patients enrolled in an insurance plan that utilizes a co-pay maximizer program. If you learn your health plan has implemented a co-pay maximizer program, you agree to notify the Program immediately. It may be possible that you are unaware whether you are subject to a co-pay maximizer program when you enroll or re-enroll in the Program. Takeda will monitor program utilization data and reserves the right to discontinue assistance under the Program at any time if Takeda determines that you are subject to a co-pay maximizer, or similar program. The Program only applies in the United States, including Puerto Rico and other U.S. territories, and does not apply where prohibited by law, taxed, or restricted. This does not constitute health insurance. Void where use is prohibited by your insurance provider. If your insurance situation changes you must notify the Program immediately. Coverage of certain administration charges will not apply for patients residing in states where it is prohibited by law. This Program offer is not transferable and is limited to one offer per person and may not be combined with any other coupon, discount, prescription savings card, rebate, free trial, patient assistance, co-pay maximizer, alternative funding program, co-pay accumulator, or other offer, including those from third parties and companies that help insurers or health plan manage costs. Not valid if reproduced. By utilizing the Program, you hereby accept and agree to abide by these terms and conditions. Any individual or entity who enrolls or assists in the enrollment of a patient in the Program represents that the patient meets the eligibility criteria and other requirements described herein. You must meet the Program eligibility requirements every time you use the Program. Takeda reserves the right to rescind, revoke, or amend the Program at any time without notice, and other terms and conditions may apply.

Want to connect?

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Visit [TakedaPatientSupport.com](https://www.takedapatientupport.com) for contact information.

